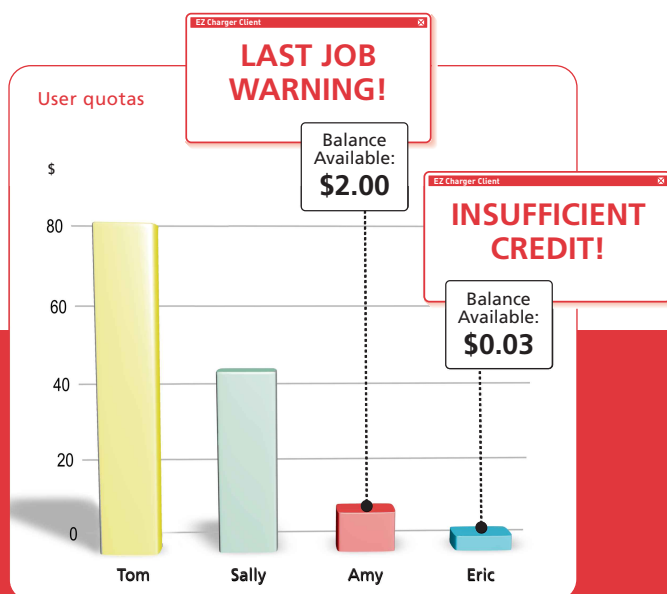


EZ Charger In today's highly competitive business environment, controlling costs is vital for small and medium-sized businesses to maintain profitability. However, in many organisations where MFPs (multi-function products) are utilised, document reproduction expenses often go unmonitored and uncontrolled because they are difficult to monitor and control.

Specialised monitoring and cost recovery software is often designed for large corporate environments and can be complex and costly.

EZ Charger on the other hand is affordable and easy to use. This solution provides organisations the essentials needed to accurately monitor and control MFP resources. Administrators now have the ability to set a quota or maintain a running tab for chargeback purposes. Users simply log in to their favourite MFP where they are presented with their account balance. All the familiar functions, including copying, scanning and printing, are available at their fingertips; but now each user is accountable for the resources he or she consumes. With this system in place, excessive wastage and unnecessary usage is discouraged, resulting in lower operating costs for your business, and a positive effect on our environment.

EZ Charger quietly monitors all your MFPs without affecting your workflow, and can be conveniently automated to periodically allocate or limit MFP resources for each and every user in your organisation.



CASE STUDY

SNAPSHOT

“ our customers are now empowered with the ability to track device usage and create detailed reports ”

The Customer

Two world-class automobile manufacturers have established local operations in the automotive business district of Singapore. Our customers share an office, and needed a way to track and report document reproduction expenses in order to charge back the appropriate costs to their respective company departments.

They faced several challenges:

- High monthly printing and copying costs
- No device usage tracking or monitoring
- No reimbursement method for usage of shared devices
- Manually maintained database for user access rights
- Manual device login requiring keypad entry by user

Ricoh Solution

By integrating the EZ Charger solution into 3 strategically located MFPs, our customers are now empowered with the ability to track device usage and create detailed reports for charge-back and reimbursement purposes.

Benefits

- Tracking and detailed reporting of device usage by individual user and department
- Reduced workload for IT department on processing user access requests (when staff join or leave the company)
- Convenient card-scan access to MFPs using existing staff pass-card
- Reduced downtime if one of the devices is not in use – users can release their print jobs from any MFP on the network.

The EZ Charger solution was able to address all the customers' needs and improve their workflow by reducing maintenance needs, improving efficiency and adding convenience; all the while providing accurate document tracking and reporting capabilities.

For a trial run, contact your local Ricoh solutions representative today.

RICOH

EZ Charger



RICOH ISO9001: 2000 certified
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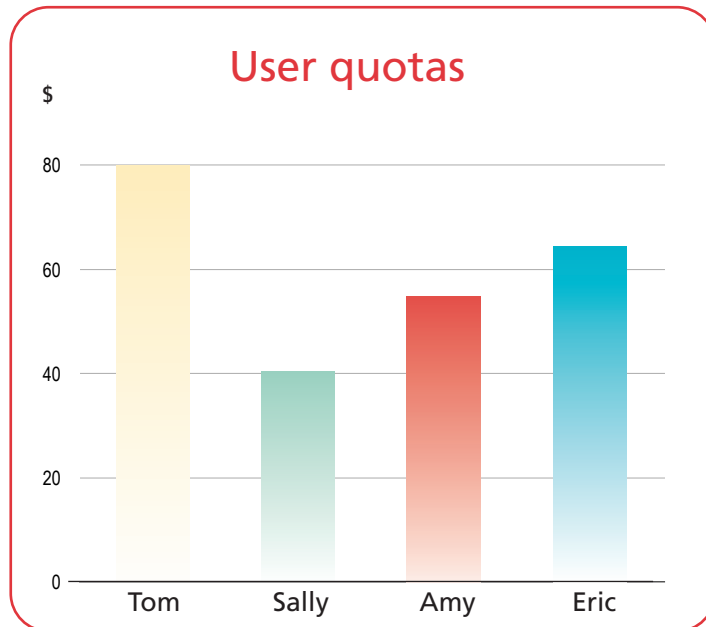
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Set usage quotas to monitor and control costs

Set quotas on MFP usage

1 Administrator can configure different usage quotas for individual users.

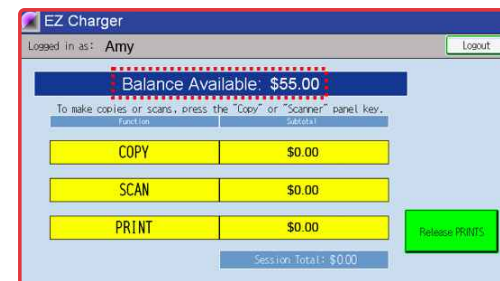


Tom	=	\$80
Sally	=	\$40
Amy	=	\$55
Eric	=	\$65



2 Balances are automatically adjusted after each job is completed.

Before each job



After each job

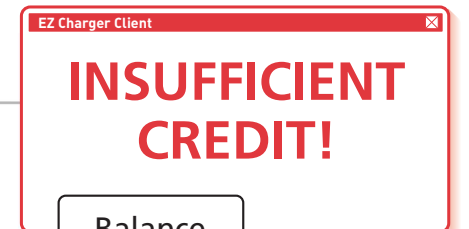


3 A message is displayed at the user's PC when balance is low.

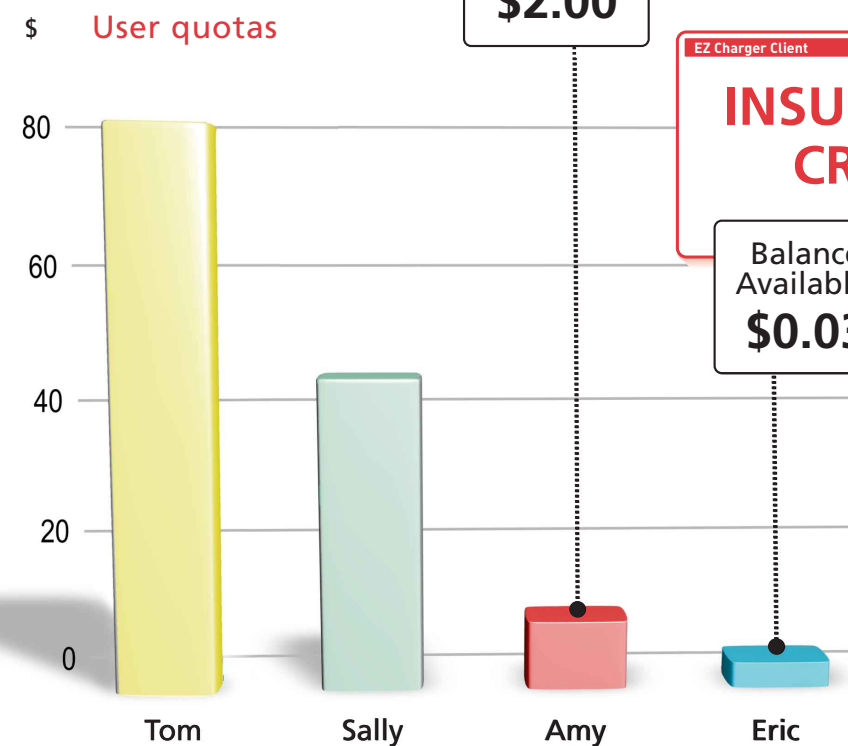


Balance Available: \$2.00

4 Jobs are not permitted when balance is insufficient.



Balance Available: \$0.03



5

Balances are reset on the next credit date.



FEATURES

- **Create detailed reports** – A summary or detailed line-by-line report provides information on all MFP activity for cost tracking or billing purposes.
- **Real-time monitoring** – Usage statistics and account balances are updated on the spot, as users make copies, scans or prints. Administrators have access to the latest information and can generate reports at any time.
- **User balance top-up options** – User balance or quota can be periodically credited with a predetermined amount automatically. Administrators can also issue top-up vouchers, so that users can credit their own account (from their PC).

- **Easily set rates for each MFP resource** – Cost parameters can be set for copying, printing, and scanning based on each type of resource; paper size, colour or black-and-white, single-sided or duplex, print or scan.
- **Optional card-scan authentication** – With this module installed, users need only to scan their identification card to login to the MFP.
- **Eliminate unclaimed print jobs** – Users' print jobs are held until they log in at the MFP and release them by pressing the Release PRINTS button.
- **Control over collecting print jobs** – Users can release and collect their print jobs from any MFP that is registered with EZ Charger, regardless of which device they print to.

BENEFITS

- **Reduced wastage** – Making users accountable for MFP resources promotes conservation thereby saving paper, energy, and reducing the strain on our environment.
- **Accurate reports** – Replaces the need for manually tracking document reproduction costs.
- **Cost control** – Gives administrators options, such as creating a running tab for monitoring or charge-back purposes, or for implementing a quota system to limit MFP resources.
- **Unobtrusive integration** – Your organisation's workflow remains practically unaffected even after the system is in place, and users require only minimal training.
- **Eliminates disputes** – Disputes over document reproduction expenses can be quickly resolved with detailed cost tracking.